

Maryland Faith Community Health Network
Liaison Job Description

General Description

Faith Community Health Network (FCHN) Liaisons are respected members of their faith communities who bridge the partnership between their congregation and the healthcare system. Once designated by their congregation, the Maryland Citizens' Health Initiative Education Fund, Inc. (MCHI) will provide training for prospective Liaisons.

In-person and distance learning training opportunities will be available to best accommodate volunteers' schedules. Once the Liaisons complete their training, MCHI will provide their contact information to LifeBridge Health to help coordinate the health needs of their members who are served by the Network.

This training will cover how to:

- Work closely with LifeBridge Health staff
- Protect members' privacy
- Deploy congregational resources efficiently and effectively
- Alert persons of upcoming health related classes and events

Recommended Qualities/Characteristics of Liaison Candidates

- Well integrated into the life and culture of the congregation
- Good communication and organizational skills
- Understands the need for confidentiality
- Ability to plan, keep records and other documentation
- Ability to identify with and relate compassionately with members at times of great stress
- Willingness to be accountable to their faith leader/community
- Availability for initial and on-going training
- Ability to effectively work with the Navigators at LifeBridge Health and their congregation/faith community